**Parent Statement for Partner Services**

1. **Welcome to our Partner Service**

Kangakare Childcare Limited**,** Mount Oval Square, Rochestown, Cork, is a Partner Service, working together with the Department of Children, Equality, Disability, Integration and Youth, and parents to deliver high quality, affordable, inclusive Early Learning and Care (ELC) and/or School Age Childcare (SAC) services for children. As part of that partnership, this statement outlines some of the important things you can expect from us, a Partner Service.

**1.1 About Us**

Here are some of the basic things to know about us:

A typical week for us is 8am to 6pm Monday to Friday for 51 weeks per year.

At Kangakare Childcare Ltd. we offer the following services to children and their families:

|  |  |
| --- | --- |
|  | Sessional pre-school under the ECCE (Free Pre-school) |
|  | Full day Care/part time care for Early Learning & Care (ELC) |
|  | Term Time School Age Childcare |
|  | Out of term School Age Childcare |

*[Choose all that apply]*

1. **Early Childhood Care and Education Programme (ECCE), Access and Inclusion Model (AIM) and National Childcare Scheme (NCS).**

This Partner Service is in contract to deliver the:

|  |  |
| --- | --- |
|  | National Childcare Scheme (NCS) |
|  | Early Childhood Care and Education (ECCE) programme |
|  | Community Childcare Subvention Scheme Plus (CCSP) |

**Early Childhood Care and Education Programme (ECCE):**

ECCE provides for 15 hours per week of preschool provision over 38 weeks per year before children start primary school at no charge to parents.

Kangakare Childcare LTD. will support you in registering your child for the ECCE programme in our service if your child meets the eligibility criteria. Further information about ECCE is available here - <https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/>

**Access and Inclusion Model (AIM):**

The goal of AIM is to create a more inclusive environment in pre-schools, so all children, regardless of ability, can benefit from quality early learning and care. The model achieves this by providing universal supports to pre-school settings, and targeted supports, which focus on the needs of the individual child, without requiring a diagnosis of disability.

Further information about AIM is available here - <https://aim.gov.ie/>

Optional:

This service also has an Inclusion Coordinator, Mayada Elsanousi who has a special qualification focused on supporting the inclusion of all children in the service.

**National Childcare Scheme (NCS)**

NCS provides subsidies to parents to offset the costs of ELC and SAC. There are three types of NCS subsidies which are all available for children up to the age of 15.

This service welcomes children who are entitled to any category of NCS subsidy. Further information about the NCS is available here - <https://www.ncs.gov.ie/en/> or contact the NCS Parent Support Centre on 01 906 8530 (Monday to Friday from 9am to 5pm).

Ruth Kilbride will support you in applying for support under the NCS for your family**.**

**3. Fees Policies**

As a Partner Service, we operate a Fees Policy that is transparent and understandable to all of our parents, the objective of which is to prevent any and all misunderstandings where possible. Please do not hesitate to contact Ruth Kilbride who will provide additional clarification as required.

|  |  |  |
| --- | --- | --- |
| **3.1** |  | **a) Facilities that were in existence in September 2021**  As a Partner Service, we are committed to operating the ‘fee freeze’ for Programme Year 2022/2023. This means that we will not charge our parents more for the same service than what we were charging in September 2021. |
|  |  | **b) Facilities that have been established since September 2021**  As a Partner Service, we are committed to operating the ‘fee freeze’ for Programme Year 2022/2023. This means that we will not increase our fees during this year. |

**3.2** **Donations** - We will not request or accept any donations, voluntary or otherwise from parents/guardians, in respect of the ELC/SAC services being provided.

**3.3** **Deposits** - We will not charge any non-refundable deposits to parents/guardians in the respect of their ELC/SAC service where the parent/guardian takes up the service for which the deposit was paid.

**3.4** In order that you can understand what this fee freeze means for you, we have outlined our fees and associated fees policy below.

**This Fees Policy will be published widely.**

a) The fee policy we are going to implement for year 2022/2023 is the same as the fee policy that we had in place on September 30th 2021.

**3.5.1** **Our Fees Policy applicable on September 30th 2021 was as follows:**

**ECCE Contract Only Fee Policy**

Here at Kangakare Childcare LTD. we offer the ECCE programme to all eligible children. ECCE is free to all eligible children.

Additional information about the ECCE Programme Rules are available here - <https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/>

**SECTION A: ECCE ONLY SERVICES OFFERED**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Session Type Name** | **Session Type** | **Number of Hours per day** | **Number**  **of days per week** | **Number of hours per week** | **Session Start time** | **Session Finish Time** | **ECCE – 3 Free Hours**  **(€)** | **Full Fee – Non-ECCE Eligible Children (€)** |
|  |  |  |  | 0.00 |  |  |  |  |
|  |  |  |  | 0.00 |  |  |  |  |
|  |  |  |  | 0.00 |  |  |  |  |
|  |  |  |  | 0.00 |  |  |  |  |
|  |  |  |  | 0.00 |  |  |  |  |
|  |  |  |  | 0.00 |  |  |  |  |

**FEE POLICY TABLE FOR ALL SERVICES EXCLUDING ECCE ONLY**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Session Type Name** | **Age Range** | **ECCE Available for ECCE eligible children?** | **Meals Included?** | **Additional**  **Info** | **Number of Hrs**  **per day** | **Number**  **of days per week** | **Number of Hrs**  **per week** | **Session Start time** | **Session Finish Time** | **Fee**  **(less ECCE 3 Free Hrs) (€)** | **Fee less NCS Universal Subsidy (€)** | **Full Fee**  **(€)** |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 5.00 | 50.00 | 8.00 | 18.00 |  | €214.00 | €236.50 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 4.00 | 40.00 | 8.00 | 18.00 |  | €195.50 | €213.50 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 3.00 | 30.00 | 8.00 | 18.00 |  | €175.50 | €189.00 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 2.00 | 20.00 | 8.00 | 18.00 |  | €117.00 | €126.00 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 5.00 | 50.00 | 8.00 | 18.00 | €153.90 | €196.00 | €218.40 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 4.00 | 40.00 | 8.00 | 18.00 | €142.65 | €176.25 | €194.25 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 3.00 | 30.00 | 8.00 | 18.00 | €134.55 | €159.75 | €173.25 |
| Full day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 3 meals & 2 snacks | 10.00 | 2.00 | 20.00 | 8.00 | 18.00 | €89.70 | €106.50 | €115.50 |
| Part Day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 2 meals & 1 snack | 6.00 | 5.00 | 30.00 | 8.00 | 14.00 |  | €164.00 | €179.00 |
| Part Day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 2 meals & 1 snack | 4.00 | 5.00 | 20.00 | 14.00 | 18.00 |  | €95.00 | €105.00 |
| Part Day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 1 meals & 1 snack | 6.00 | 5.00 | 30.00 | 08.00 | 14.00 | €98.25 | €147.75 | €162.75 |
| Part Day care | |  |  | | --- | --- | | 0-1 Yr | 1-2 Yrs | | 2-3 Yrs | 3-6 Yrs | | 4-15 Yrs | | | Yes | Yes | 1 meals & 1 snack | 4.00 | 5.00 | 20.00 | 14.00 | 18.00 | €40.50 | €95.00 | €105.00 |

**SECTION B - FEES EXTRAS: DEPOSIT / DISCOUNT / OPTIONAL EXTRAS\*[[1]](#footnote-1)/ ADDITIONAL SERVICES\***

|  |  |  |
| --- | --- | --- |
| **Type** | **Description** | **Additional Details/Conditions** |
| Discount | We offer a 5% sibling dicount | Attendance must be five full days. The 5% discount is calculated by the eldest childs fee. |
| Additional Services | Pre-school 2 annual outing | €20.00 payment. Service will remain open for children who are not attending. |
| Deposits | €400 deposit requested once a place has been offered | Deposit is fully refundable once 60 days written notice is provided with your intention to leave. |
| Choose an item. |  |  |
| Choose an item. |  |  |
| Choose an item. |  |  |

**Section C - Other Additional Information**

You will receive written confirmation offering you a place within the creche. You will then be requested to transfer a refundable €400 deposit via bank transfer. Deposit is fully refundable once 2 months written notice is provided with your intention to leave.

All fees are still applied in full, for any days your child does not attend.

ECCE fees are calculated over 10 months. You ECCE funding will be deducted off your invoice from September to June.

The National Childcare Scheme is available up to 15 years. You must apply for your National Childcare Scheme (NCS) funding and provide Kangakare with a 'CHICK' number. One kangakare submit your details you are required to log on and 'confirm' the submitted details. Kangakare can only reduce your fee using your NCS discount once it has been confirmed by the parents/Guardian. The NCS funding can not be back dated.

**3.5.2 (a) The changes to our Fees Policy as applicable on September 30th 2021 are as follows:**

The following **new Service Types ARE available**:

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Session Type Name** | **Age Range** | **ECCE Available for ECCE eligible children?** | **Meals Included?** | **Additional**  **Info** | **Number of Hrs**  **per day** | **Number**  **of days per week** | **Number of Hrs**  **per week** | **Session Start time** | **Session Finish Time** | **Fee**  **(less ECCE 3 Free Hrs) (€)** | **Fee less NCS Universal Subsidy (€)** | **Full Fee**  **(€)** |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |

**3.5.2 (b) The following Service Types are NO LONGER available:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Session Type Name** | **Age Range** | **ECCE Available for ECCE eligible children?** | **Meals Included?** | **Additional**  **Info** | **Number of Hrs**  **per day** | **Number**  **of days per week** | **Number of Hrs**  **per week** | **Session Start time** | **Session Finish Time** | **Fee**  **(less ECCE 3 Free Hrs) (€)** | **Fee less NCS Universal Subsidy (€)** | **Full Fee**  **(€)** |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |
|  | Choose an item. | Choose… | Choose… |  |  |  | 0.00 |  |  |  |  |  |

**4. Quality measures**

As a Partner Service, we are committed to delivering quality for children and families. There are number of ways we can show this.

**4.1 Our staff have the following qualifications:**

|  |  |
| --- | --- |
| **Room/Session** | **Qualification** |
| Baby Room | 1 QQI Level 9, 1 QQI LEVEL 8, 1 QQI LEVEL 6 |
| Fledgling Room | 1 QQI LEVEL 8, 1 QQI LEVEL 6, 1 QQI LEVEL 5 |
| Toddler Room | 2 QQI LEVEL 9, 1 QQI LEVEL 6 |
| Pre-school 1 | 2 QQI LEVEL 7, 1 QQI LEVEL 6 |
| Pre-school 2 | 1 QQI LEVEL 7, 2 QQI LEVEL 6 |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

**4.2**

|  |  |
| --- | --- |
|  | **We are actively working to implement our Quality Action Plan and we will report on progress at the end of the year** |

1. \* These are entirely optional to parents [↑](#footnote-ref-1)